



# GOLD COMPLETE PLUS

FURNITURE PROTECTION PLAN

FURNISH FEARLESSLY®

## Protect your new furniture from the stains and damage of a life well-lived.

Because your table may double as an art studio, act now to help your furniture outlast years of creativity.

The Guardsman® Gold Complete Plus Furniture Protection Plan lets you Furnish Fearlessly, knowing that expert Guardsman technicians can clean and restore your furniture to a look you'll love a long, long time.



**GUARDSMAN**  
Furniture Professionals

# GOLD COMPLETE PLUS

FURNITURE PROTECTION PLAN

COVERED STAINS & DAMAGE*	FABRIC	LEATHER	WOOD AND OTHER HARD SURFACES
Any household stains	●	●	●
Human and pet biological stains (except perspiration, hair and body oils)	●	●	●
Punctures, cuts, tears, rips**	●	●	
Burns	●	●	●
Zipper and button breakage	●	●	
Seam separation	●	●	
Heat marks			●
Household pet damage***	●	●	●
Springs, frames, mechanisms, motors, levers, power and remote cords used for sleeper, reclining, and inclining applications	●	●	●
Checking, cracking, bubbling, peeling of finish			●
Scratches, gouges, chips			●
Breakage			●
Liquid marks or rings			●
Loss of silvering on mirror			●
Chips, scratches, breakage of glass or mirror			●
Matching pieces	●	●	●

## REMEMBER TO:

- **READ YOUR PLAN** carefully to understand what's covered (and not covered) and how to get help when you need it. Questions? Call for answers now.
- **BLOT STAINS** with a clean, dry cloth before calling us, but don't attempt to clean the stain further until we give you specific instructions.
- **ACT FAST** because many stains and damage issues are time-sensitive ... so is your plan. You must call within 30 days of when the stain or damage occurred.
- **CALL US AT 877.584.GOLD (4653) to request service.** Have your receipt and plan number handy.

## COVERAGE INCLUDES:

### HOUSEHOLD STAINS such as

- bleach
- cosmetics
- crayon
- glue
- grass
- grease
- ink
- lotion
- marker
- mud
- oil
- tar

### FOOD & BEVERAGE STAINS such as

- cheese sauce
- chocolate
- gum
- ice cream
- juice
- ketchup
- mayonnaise
- mustard
- pizza
- popcorn
- soda
- wine

### HUMAN & PET BIOLOGICAL STAINS

on fabric, leather, vinyl, and wood, such as

- blood
- saliva
- urine
- vomit

*Accumulation of stains, soil build-up over time, perspiration, hair and body oils are not covered by this plan.*

### ACCIDENTAL DAMAGE

to wood and other hard surfaces, such as

- breakage
- bubbling
- cigarette burn
- checking of finish
- chip
- cracking
- pet teeth marks
- gouge
- heat mark
- liquid mark
- loss of silvering
- peeling
- scratch

to fabric, leather,\*\* and vinyl, such as

- cigarette burn
- separated seam
- broken mechanism
- claw tears
- puncture
- cut
- rip or tear
- broken frame

\* Your retailer has a complete set of terms and conditions, including coverages, limitations, and exclusions, available for review. Ask your sales associate to review a sample of the plan before purchasing.

\*\* Surface scratches on leather are not covered.

\*\*\* Only one incident per furniture piece.

**This document is not your protection plan.** If you have not received your plan within 14 days of your furniture delivery, please call 877.584.GOLD (4653).

